

A night-time photograph of the Golden Gate Bridge in San Francisco, illuminated with warm orange lights. The bridge spans across a dark body of water, with city lights visible in the distance under a dark sky.

# MAKING THE TRANSITION FROM STAFF TO SUPERVISOR

Facilitating Positive Change

Full-day (6 Hours) for Managers, Supervisors, and Leads

Do you have a newly promoted supervisor you want to train? Could your supervisors and managers benefit from a refresher? Could they use new ideas and tools to meet their management challenges? This training provides a one day intensive crash course in supervision. You will learn how to guide, motivate, evaluate, and develop individuals and teams to reach their goals. This interactive training applies concepts through case studies, role-playing, exercises, and discussion.

## Objectives

- Learn supervisory best practices that can help you manage your teams
- Motivate and engage staff using situational techniques
- Overcome roadblocks through coaching and feedback

## Content

- Establishing leadership best practices and competencies
- Applying Appreciative Inquiry for problem solving
- Setting priorities and goals for better alignment
- Motivating diverse generations and different communication styles
- Evaluating and managing performance issues

*“The Consulting Team did a great job developing the leadership workshop and materials to meet the needs of the group. They felt you understood their workplace problems and used examples that were extremely applicable to their organization.”*

- Barbara Grahn, Human Resources Manager, Stanford University

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