

Resolving Conflict with Difficult Personalities: Why can't we all just get along?

The Consulting Team

Facilitating Positive Changes

The Consulting Team's Mission: Facilitating positive change by increasing effectiveness of leaders, teams, and organizations through consulting, coaching, conflict mediation, and training.

Dr. Marilyn Manning, CEO

Partial Client List

Over 100 California Cities,
Special Districts, and Public
Agencies
Arthur J. Gallagher Insurance
California State University
System
California Water Service
Contra Costa County
Kaiser Permanente
Meyer Sound
Minami Tamaki, LLP
Attorneys
National Speakers Association
Pacific Cheese Company
San Mateo County Sheriff
State Compensation Insurance
Fund
Stanford University
State of California
Social Security Administration
Synthetic Genomics
Police Officers Standardized
Training (POST)

Are you getting bogged down dealing with interpersonal disagreements and other sticky issues? Are you struggling with competing priorities or personal agendas? Do you find yourself wasting energy trying to accommodate demanding egos instead of focusing on the critical challenges?

Unresolved conflicts and miscommunication waste enormous amounts of time and energy. There is also a bottom-line cost in lost productivity, negative perceptions, and increased stress. This workshop is designed to help you save time, money, and energy by learning how to resolve conflicts in their early stages, when they are easiest to solve.

Participants will learn to:

- Handle challenging behaviors
- Reduce anger and negativity
- Develop resolution strategies
- Stay calm when under pressure
- Sharpen learning skills
- Influence diverse styles to make needed changes

“Our ongoing relationship with The Consulting Team has given us the confidence that, come what may, we will be able to work it out and move forward. Rules of engagement developed in mediation sessions have changed how we behave individually and as a group.”

- Gail Lang, Director of Administration, Minami Tamaki, LLP

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